

Docket No. 02-0443

MCI FILING OF MAY 12, 2003

Exhibit 19



DAVID GOODMAN

State Senator

Senate Building, Columbus, Ohio 43215

Phone 614-466-8064

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OHIO SENATE

3rd District

COMMITTEES:

Chairman, Judiciary

Committee for Civil Justice

Finance Committee

Judiciary Committee for

Criminal Justice

Health, Human Services and

Aging Committee

February 6, 2003

Chairman Alan R. Schriber

PUCO

180 E. Broad St.

Columbus, OH 43215-3793

Dear Chairman Schriber,

I am writing to you in regards to a telemarketing call I received from SBC. On Monday, January 27, 2003 at approximately 9:00 p.m. I received a phone call from a Chris Atkins (I am not sure of the correct spelling) from the Niagara Falls, NY call center regarding SBC's Winback Program. The telemarketer suggested that I may have been "slammed" by my intraLATA toll provider, MCI. After reviewing my records, I found that I have been an MCI intraLATA toll customer for at least a year.

I phoned you previously regarding my concerns that Ameritech was suggesting a competitor was "slamming" consumers and perhaps attempting to generate consumers for their Winback Program with incorrect information. After explaining this to you, Rachel Winder, Government Relations Manager for MCI, received an email from PUCO suggesting that I had been "slammed" by MCI. It is my understanding that this has since been cleared up and your agency has acknowledged that my concern was with SBC's marketing techniques and not with MCI.

Chairman Schriber, I continue to be concerned that SBC would contact MCI's customers and solicit their Winback business by engaging in a conversation that suggests a deceptive marketing practice had taken place. I am requesting that you look further into SBC's Winback program and report back to me your findings.

Sincerely,

A handwritten signature in black ink, appearing to read "David Goodman", with a long horizontal line extending to the right.

David Goodman

State Senator

Cc: Jeff McGuire, Legislative Liaison